



# Senior Living Telecommunication Solutions

Telephone services curated specifically for Senior Living Management Staff and Residents. More than 20 years of experience managing telephone services for medical clinics, business and residence facilities.



## Admin & Staff Telephones

Desk phones for the concierge and staff offices. Cordless phones and app-based softphones when staff are away from their office.

Modern IP phones can be easily moved from office to office without re-programming or re-wiring. Can also be taken to remote or home offices.

## Med Tech Telephones

Ruggedized, industrial grade, cordless phones that can handle repeated use.

Whether on the go in the halls or inside a resident's room, Nurses and Med Techs can be confident these phones will keep up with long battery life.



## Fax

Diamond Voice supports legacy fax machines for the administration offices as well as the medical preparation offices.

To conserve paper and provide fax access anywhere, Fax to Email, Email to Fax and Web Fax are all provided.



Diamond Voice Makes Your Telephone Do More!





## Resident Phone Lines

A dedicated phone in the resident room is a necessity for outside communication with friends and family as well as in-house staff.

### Choices for service:

- **Bring your own phone** – The resident provides a standard telephone. Diamond Voice service connects through the existing wiring to the rooms. Great for existing facilities!
- **Provided IP Telephone** – Diamond Voice supplies a wired or cordless phone. Includes a dedicated phone number. Perfect for new facilities with great Wi-Fi or ethernet to resident rooms.



## Specialized Telephone Services

### Door Bell

Linking a door bell with intercom or video capability to your telephone system will give your staff the ability to hear and respond to visitors 24/7 from any location in the building.



### Elevator Telephone Lines

Replacing the legacy analog lines that serve your elevators will save hundreds of dollars per year and increase the reliability with managed and monitored telephone service.

### Fire System Telephone Lines

Analog lines are being phased out and cost are sky rocketing! Diamond Voice provides a cell-based solution with internal battery backup. Completely independent from your network or power grid, you get lower cost and better reliability for this critical requirement.



## Support

Your residents need you 24/7/365 and we are available right there with you! All phones can be remotely managed and programmed. No expensive on-site visits to update software. Support for changes or troubleshooting is just a phone call or email away!